



Retail Brief

30 November 2018

Northern fares and product changes from Wednesday 2 January 2019

With effect from Wednesday 2 January 2019 there will be some changes to fares and products priced by Northern.

General price changes.

Most fares will increase by up to **3.2%** or a minimum of **20p**.

1) Anytime Short R (SHR / FHR)

SHR / FHR tickets have an outward validity of **one day** rather than five days with the SOR ticket. Return validity will be within a calendar month.

2) Duo (FNW)

The terms and conditions of Duo will remain unchanged but prices will change.

Additional routes have been added in the Greater Manchester area and from stations just outside the GM area into Greater Manchester.

3) Advance – route Northern only

The terms and conditions remain unchanged.

A number of changes have taken place – some fares have been added and others have been deleted.

Fares have been cut on a number of flows where we have had periods of disruption or to improve our competitiveness with other Train operators.

We have expanded the number of flows which have APOD on as well as increasing the number of flows that have Advance Purchase fares available such as Blackpool North to Harrogate.

All First Class Northern Advance fares have been removed.

Any questions or queries relating to Advance Fare provision and quotas should be directed to James Brooke – Regional Revenue Manager (Central).

4) Rover and Ranger fares

- Prices will change and where existing restrictions used to be B4 (0845) these have changed to B3 (0900) – this bring the restriction in line with most CDR fares outside of the PTE areas.

5) Through ticketing to third party attractions / bus links;

- Add on Single fare for the Leeds / Bradford Airport increases to £3.80
- Add on fare for the Ravenglass & Eskdale Railway reduces to £9.00 Adult and £4.50 Child
- Add on fare for the Keighley & Worth Valley Railway will remain unchanged
- Add on fare for the Hadrian's Wall bus increases to £12.50

Central Region

C1 - Greater Manchester (TfGM) area fares

- All fares have increased by a maximum of 3.2% or a minimum of 20p.
- Duo tickets have been introduced from the Bolton, Atherton and Rochdale lines into Manchester
- Metrolink – fares from Hale routed via Stockport or Altrincham Metrolink have increased taking account of the rail portion of the journey
- No other changes to Metrolink fares – these will change from the 12 January 2019; a separate brief will be issued.
- No change to TfGM concessionary arrangements
- Accompanied child fare increased to 80p Single / £1.60 Return

Revised prices of GM Traincard, GM Countycard are shown below:

| Ticket Type | Weekly | Monthly | Annual |
|--------------------|---------------|----------------|---------------|
| GM Traincard | £31.50 | £108.00 | £1,021.60 |
| GM Countycard | £40.00 | £122.00 | £1,225.00 |

- Revised prices of GM Rail Ranger and System One Day Ranger tickets are shown below:

| Day Ranger | Adult | Child |
|-----------------------------------------|--------------|--------------|
| GM Rail Ranger | £7.00 | £3.50 |
| Daysaver TB (train and bus) | £7.50 | n/a |
| Daysaver TM (train and Metrolink) | £9.00 | n/a |
| Daysaver TBM (train, bus and Metrolink) | £9.70 | n/a |
| GM Wayfarer | £14.00 | £7.00 |
| GM Concessionary Wayfarer | £9.20 | n/a |
| GM Group Wayfarer | £28.00 | n/a |

C2 - Flows created, anomalies corrected, changes to restrictions, routes and ticket type inserted

- Some route changes have been introduced on the Stoke line from Any Permitted to 'Via Macclesfield' or 'Via Stockport' as appropriate.

East Region

E1 - Travel South Yorkshire (SYPTTE) area fares

- All fares have increased by a maximum of 3.2% or a minimum of 20p.
- No changes to South Yorkshire Concessionary Travel arrangements
- RailMaster South Yorkshire will increase to **£89.30**
- All TravelMaster products that are valid on rail have a + after the name i.e. SY Connect+ or SY Getabout+. Revised prices are shown below - weekly and 28 Day (4 weeks) tickets can be issued at tickets offices (not on train), SY Connect+, Getabout+ "Day Tickets" can be issued at ticket offices and on train (Conductors).

| Ticket Type | Day | Week | 28 Day |
|--------------|-------|--------|---------|
| SY Connect+ | £8.50 | £29.70 | £111.40 |
| SY Getabout+ | £3.90 | n/a | n/a |

E2 - Metro (WYCA) area fares

- All fares have increased by a maximum of 3.2% or a minimum of 20p
- No changes to West Yorkshire Concessionary travel arrangements

Revised prices of Metro Day Rover tickets are as follows:

| Metro Day Rover | Adult | Child |
|-------------------------|--------|-------|
| Train Day Rover | £7.80 | £3.90 |
| Day Rover (Train & Bus) | £8.70 | n/a |
| Family Day Rover | £13.00 | n/a |

Revised prices as follows to WYCA Mcard products (these cannot be issued at ticket offices);

| Ticket Type | Weekly | Monthly | Annual |
|-------------------|--------|---------|-----------|
| Zones 1- 3 | £30.80 | £118.30 | £1,216.80 |
| Zones 1- 4 | £37.20 | £139.10 | £1,429.40 |
| Zones 1 – 5 | £43.70 | £165.20 | £1,716.10 |
| Zones 2 – 5 | £30.60 | £115.00 | £1,198.60 |
| Student All Zones | £24.50 | £91.00 | n/a |

Revised prices for Rail Zones 6 and 7 (these can be issued at ticket offices):

| Ticket Type | Weekly | Monthly | Quarterly | Annual |
|---------------|--------|---------|-----------|-----------|
| WY RailZone+6 | £48.70 | £188.10 | £564.50 | £1,957.70 |
| WY RailZone+7 | £56.10 | £219.00 | £657.40 | £2,280.70 |

E3 - Flows created, anomalies corrected, changes to restrictions, routes and ticket type inserted

No changes.

North East Region

NE1 - Nexus area fares

| Rail add on fares to Newcastle | Single | Peak / Off Peak | Weekly |
|------------------------------------|--------|-----------------|--------|
| Newcastle Airport | £2.70 | £4.20 | £17.20 |
| Metro T & W – All Zones (A, B & C) | £2.70 | £4.20 | £17.20 |
| Metro – T & W Zone A | £1.70 | £2.40 | £9.40 |

Fares wholly within the Nexus ticketing area (Blaydon – Sunderland inclusive)

- Transfare prices **£2.90** (1 Zone), **£3.80** (2 Zone), **£4.50** (3 Zone) - Child **£1.10** (All Zones)
- Sunderland to Newcastle single (SDS) **£3.50**, return (SDR) **£5.20**
- Sunderland & Newcastle to Heworth single (SDS) **£2.80**, return (SDR) **£4.20**
- CAT ticket remains at **£1.10**
- No changes to Concessionary travel arrangements

NE2 - Flows created, anomalies corrected, changes to restrictions, routes and ticket type inserted

- A number of route changes will take place in the Teesside area, route 'Via Middlesbrough' will replace route 'Any Permitted' on flows that cross Middlesbrough from the Saltburn and Whitby lines. Other where route 'Via Middlesbrough' is not appropriate will change to either 'Via Eaglescliffe' or 'Via Thornaby'

West Region

W1 - Merseytravel (MPTE) area fares

- Please see separate brief from Merseyrail / Merseytravel who set fares in this area.

W2 - Flows created, anomalies corrected, changes to restrictions, routes and ticket type inserted

- Evening Peak Restriction on Off-Peak Day Single (CDS) / Off-Peak Day Return (CDR) have been removed from Earlestown to / Newton-le-Willows to Patricroft, Eccles, Manchester Stations, Salford Central and Salford Crescent in both directions.
- Duo restrictions have been changed from Earlestown and Newton-le-Willows into Manchester - so that these are now valid towards Manchester in the evening peak. Restriction still applies from Manchester.
- Route changes have been made from the Lancaster area to the Skipton area from route 'Any Permitted' to 'Via Carnforth'.

Reporting anomalies and fare issues

Thanks to your feedback, we're able to pinpoint opportunities and make improvements like these. Please continue to feed through any anomalies you come across via email to [**retail@northernrailway.co.uk**](mailto:retail@northernrailway.co.uk). Not all anomalies can be addressed at once due to fares regulations and the nature of the issue to be actioned. It is hoped to address them over time. Each email received is logged on a job tracker so the anomaly is registered and logged so that we can look at removing/solving the anomaly over time.

For further information – please contact:

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