

# Frequently Asked Questions

## How many vehicles can I cover?

- Fleet Breakdown can cover from 1 – 500 vehicles.

## What sort of vehicles can I cover?

- Breakdown assistance is available for cars, vans, minibuses or motorcycles which meet the specifications set out below.
  - Maximum Vehicle Weight: 3.5 tonnes (3,500kg) GVW gross vehicle weight
  - Maximum Vehicle Width: 7ft 6in (2.55m)
  - Maximum Vehicle Height: 9ft 6in (2.9m)

## Can I get cover when travelling to Europe?

- European Breakdown cover (Fleet Europe) cover is optional for vehicles under 3.5 tonnes GVW. Cover is provided in over 40 European countries.

## Is cover available for vehicles over 3.5 tonnes GVW?

- The AA have a specialist rescue service for vehicles over 3.5 tonnes GVW which provides assistance in the UK or Europe.
- To apply please contact 0800 316 0410 for an application form.

## Is my caravan/trailer covered?

- Assistance will also be provided for a caravan or trailer which was on tow at the time of the breakdown, subject to the dimensions.

## Who can purchase Fleet breakdown cover?

- A company or other organisation who are members of the British Chamber of Commerce.

## Does it cover me or the car?

- Fleet Breakdown covers vehicles that have been registered with the AA for 24 hours at the time assistance has been requested.

## How do I purchase breakdown cover?

- By either calling 0800 55 11 88 opt. 1 Monday – Friday 9am – 5pm or visit

## Where can I get the promotion code from?

- To obtain the promotion code, please contact your local Chamber.

## How quickly can the cover be arranged?

- Cover can be arranged Monday to Friday 9am – 5pm or online and the vehicle will be covered 24 hours after joining.



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